

## HRG Memorandum 14-17



Commonwealth of Kentucky  
Personnel Cabinet  
Department of Employee Insurance  
2<sup>nd</sup> Floor, State Office Building  
501 High Street  
Frankfort, Kentucky 40601

Website [kehpn.ky.gov](http://kehpn.ky.gov)

**To: KEHP Human Resource Generalists (HRGs)**  
**From: Department of Employee Insurance (DEI)**  
**Re: New Medical Third Party Administrator for 2015**  
**Date: July 10, 2014**

KEHP aims to provide you and our members with the best possible level of coverage, administration, and customer service. That's why we wanted you to be among the first to know that KEHP will welcome a new medical plan administrator, Anthem Blue Cross Blue Shield (Anthem), effective January 2015.

Anthem has operated in Kentucky for more than 75 years, and is the largest carrier in the Commonwealth. We are excited to work with this new partner, who will offer an even bigger network of providers, excellent service and technology, and significant opportunities to help hold down costs.

Since KEHP remains a self-insured plan with benefits designed in-house, most members will likely see no change from the benefits and providers currently available.

We will send a communication to all KEHP members along with posting online some initial frequently asked questions (FAQs) at [kehpn.ky.gov](http://kehpn.ky.gov). As this transition begins, our priority is to provide extensive, ongoing communications and assistance throughout the fall open enrollment period.

This change does not impact the current 2014 plan year coverage or claims administration. We have had a successful partnership with Humana who has been our medical plan administrator since 2006, and we plan to build on this success.

We will keep you updated with information on the new vendor. The RFP released early this year included contracts for vendors to administer medical, pharmacy, wellness, FSA/HRA/COBRA/HIPAA, and transparency. We will keep you informed as other contracts are awarded.

